

Chronological Resume Example:

Name

Address, City, State and Zip

Contact Information

CAREER PROFILE

Information Technology Manager with over 7 years experience in developing strategy, architecture and organization required to meet and exceed business objectives. Managed large IT projects relating to system implementations including software/hardware selection, network design and operational support.

EDUCATION

Bachelor of Science in Information Technology XYZ University

PROFESSIONAL EXPERIENCE

MNO Services (IT Consulting Firm) **IT Manager** **2010 to present**

- Recognized for leading a project team on a complex implementation across multiple locations.
- Led help desk and field service team for proprietary software product with of over 17,000 users nationally. Received accolades for resolving multiple production issues for key clients.
- Recruited, managed and mentored a team of IT professionals. Provided career direction, appraised performance and coached employees as needed.
- Managed a budget of over \$5 million and a team of 25 people during a large-scale implementation of an enterprise wide supply chain system. Implemented an ERP, data warehouse and other required systems.
- Developed and managed work plan related to infrastructure components required for supporting a single global database.
- Designed system architecture to support the revamp of a company wide financial reporting system. Partnered with financial subject matter experts to design and implement the new system.
- Supervised staff, budgets, scheduling, end user interface, systems requirements, QA and deployment of a health and safety system for a client. Project saved the company \$55 million in annual cost.

BCD Industries (Software Firm) **Sr. Systems Analyst** **2006 to 2010**

- Led a project team to implement a new HRIS for a client. Implementation reduced staff by 30% saving the company over \$15 million a year
- Developed systems and integration architecture that supported the supply chain processes of the business including forecasting, scheduling, order management, manufacturing and distribution. The architecture was capable of handling over 100,000 transactions per hour and allowed for a single view of critical business information.
- Led procurement process redesign project to optimize systems. Reduced cost with implementation by \$20 million per year.
- Deployed automated demand planning solution that delivered critical information to sales force and allowed for completion of the forecasting cycle in hours instead of days.
- Provided systems support to a variety of clients including design and implementation of various systems for international clients. Managed all business analysis and software implementation.